

LIMITED QUANTITY, NLA, OBSOLETE ITEMS

This is the basic overview of how limited quantity, no longer available, and obsolete items are handled at Optimus. We also have a few other special item types that are covered below.

For In Touch Internet Access - Special information

We try to put as much information as we can on items that are no longer available but do have some type of replacement available.

There is usually very little that can be done to replace an obsolete item, so we do not put much information on this type of item.

For NLA items with a replacement you can access information thru the Item Inquiry screen which is available by clicking the 3rd Icon from the left on the In Touch main screen.

If you are in the order entry screen you can access the same information by clicking the underlined Optimus part number for any item that has been placed on an order.

For Enspire Use – Special information

We will try to always have an item memo with the title “REP INFO” which will give you information on what will replace a LTD QTY item once the last is sold.

We will also use the same “REP INFO” memo to provide any information we have as to the replacement item once the original item has become no longer available.

Limited Quantity Items

These are items that are no longer available from the original supplier or suppliers.

We still have stock on hand for these items, but we are limited to selling that stock only.

Once the on hand stock is gone, these will either become NLA if there is a replacement or OBSOLETE if there is no replacement.

We use the same basic description for every limited quantity item.

Example: *LTD QTY TERMINAL BLOCK*

The words *LTD QTY* will always come first, followed by a basic item description.

If you putting in an order and see a LTD QTY item with zero on hand stock, then you will not be able to get this original item.

If are entering in an order and see a LTD QTY item with no on had stock please email Alan Williams and we'll change that item and send any replacement information we have on the item.

awilliams@optimusparts.com

We try to turn limited quantity items with no stock into either NLA or OBSOLETE items once we have sold the last, but there is always the possibility of a time lag in doing this.

NLA REP W/ Items

These are items that are no longer available but that do have a replacement available.

We use 3 different types of descriptions for NLA items depending on how close the replacement item is to the original. This is not a perfect process so always be careful with replacement items.

NLA Item - 1st Type *NLA REP W/ items*

The first type of replacement is the easiest. This is used in cases where there is a single, fairly straightforward replacement for the original.

We use the same basic description for every *NLA REP W/* item.

Example: *NLA CARTRIDGE REP W/4900-208*

The word *NLA* will always come first, followed by a brief description of the original item followed by *REP W/* and the replacement Optimus item number.

The replacement shown will be a one to one replacement as far as quantity goes. The replacement may be very similar to the original or there may be significant differences. Whatever the case, the replacement shown will be the only available way to replace the original item.

NLA Item - 2nd Type *CHECK QTY NLA REP W/ items*

This is exactly the same type of item as an *NLA REP W/* item but pay close attention to the quantity you will need to order. We **ONLY** use this description when the replacement item needs to be ordered in a different quantity from the original.

In the example shown below the original item is a *single* Hayward SP1051AV main drain. The replacement item is a Hayward SP1051AVPAK2, which is a *set of 2* of the same main drain. If you needed 2 of the original items, you will only need 1 of the replacement item.

We use the same basic description for every *CHECK QTY NLA REP W/* item.

Example: *CHECK QTY NLA MAIN DRAIN REP W/3792-25*

The words *CHECK QTY NLA* will always come first, followed by a brief description of the original item followed by *REP W/* and the replacement Optimus item number.

There will always be an extended description describing the relationship of the original item to the replacement item, especially as it relates to quantities needed for a correct replacement.

NLA Item - 3rd Type *NLA READ IN TOUCH EXTENDED DESC* items

These are the most complicated replacement items and there is no easy way to provide a replacement item number in the basic description. We do try to avoid using this description since it does require quite a bit more time to read the description, but this can't be avoided for some replacements.

We use this description when replacing the original item is not going to be a simple process. There may be more than one replacement item available or the replacement may be fairly difficult to do. In some cases you may even decide that the replacement is not worth the time or trouble involved. We

will ALWAYS provide as much information as possible in the extended description for this type of item.

We use the same basic description for every *NLA READ IN TOUCH EXTENDED DESC* item.

Example: *NLA READ IN TOUCH EXTENDED DESC LATERAL*

The words *NLA READ IN TOUCH EXTENDED DESC* will always come first followed by a very brief description of the original item.

OBSOLETE Items

These are items which are no longer available and have no replacement.

We may be able to help provide some type of useful information for this type item, but in most cases there are few options available except for replacement of the entire original product.

Example: *OBSOLETE 4 WAY JANDY VALVE*

The word *OBSOLETE* will always come first, followed by a brief description of the item.

OPTIMUS DOES NOT SELL Items

These are items which may be available from another source but not from Optimus.

We have chosen not to offer these items for sale for various reasons.

We do not stock or special order any item of this type.

Example: *OPTIMUS DOES NOT SELL TEE, 8" SCHEDULE 80*

The words *OPTIMUS DOES NOT SELL* will always come first, followed by a brief description of the item.

We will usually not be able to provide you with much additional information on this type of item, so will usually be very little extra information available.

BAD # REP W/Items

This is usually a correction for an item that may have a misprint in one of our catalogs.

We try to proof and catch these but they do slip by.

If there is any misprint we know of in any Optimus catalog, whatever year it may have been printed, we will have a BAD # item to catch that mistake.

Example: *BAD # REP W/3226-75*

The word BAD # will come first followed by the corrected item number.

There should be no pricing available for the original item since it is a misprint, but please contact Alan Williams if you do have any pricing on the original item, since it will probably be incorrect.

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